



## SEAMLESS TRAVEL SERVICES

Servicing both regional and global travelers for over 50 years, Pentastar operates a diverse fleet of aircraft under Pentastar Aviation Charter, Inc. (PACI) and has access to an expansive network of global aircraft charter vendors to further supplement our fleet. This ensures we can always provide the ideal aircraft to and from virtually any location.

Whether you are traveling for business or leisure, you can be confident in the personnel, aircraft and service excellence that are part of every charter we provide.



### Flight Operations

Consisting of an expert pool of FAA-licensed dispatchers, planners and schedulers, our Flight Operations team is on staff 24/7/365, to provide comprehensive support to all of our customers.



### FBO Services

Safety and service excellence are paramount priorities; they are what made us the #1 FBO in the world (as voted by Aviation International News in their 2019 AIN FBO Survey). We ensure all FBO services are only obtained from providers who adhere to our strict guidelines and level of service excellence.



### Charter Sales Representatives

When utilizing our services, you will be provided a dedicated Pentastar Aviation representative who will tailor plans to your specific needs. They will work with you to create a specific profile to ensure each and every flight aligns with your preferences.



### Global Aircraft Selection

With the large amount of charter operators in the marketplace, it is imperative to implement a strict screening process to ensure a supplemental lift provider meets some very important criteria. The screening process we have in place not only makes for the safest charter services but also mitigates concerns about illegal charter.



### Insurance

Confirmed requirements – with minimums exceeding industry standards.



### Safety

We strive to operate above and beyond FAA and international regulatory standards. The safety designations we have earned reflect our organization's commitment and adherence to regulations and established industry procedures. It also ensures our processes are certified and continuously monitored and improved.



### In-flight Dining

Definitely not your typical airline food. Pentastar has in-flight dining options available from preferred catering providers, including our very own Fivestar Gourmet®, that are sure to satisfy your appetite.



### Crew Management and Training

All flight crew members on PACI aircraft are highly experienced, receive recurrent training and are fully-rated for the aircraft type where they are employed. We fully manage their schedules to ensure proper rest time for the safest flying experience for our passengers.



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