

Certificate of Departure Date Guarantee

Pentastar Aviation is proud to present to you our Departure Date Guarantee

Pentastar Aviation guarantees to have your aircraft completed by the scheduled departure date below or we will credit your invoice \$2,500 for every day delayed beyond the scheduled departure date.*

This Guarantee is presented to:

Your Company

Aircraft Arrival date of _____
Guaranteed Departure date of _____

Aircraft: _____
Model: _____
Serial #: _____
Date: _____

Approved By: _____

* Guarantee is valid for formally quoted work scopes only. Credit is capped at 15% of the total quoted labor price. Excludes jobs wherein total labor expended to correct discrepancies (beyond the quoted work scope) exceeds 20% of quoted labor. Pentastar work order change requests and associated additional downtime requirements will be factored into total downtime for determining or altering the guaranteed departure date. Excludes delays caused by third parties or other factors outside of Pentastar's control, such as parts and service providers, power failures, weather, incomplete or inaccurate wiring diagrams, FAA certification delays, and delays caused by untimely customer approval to work discrepancies. In cases where our original quoted downtime is reduced to meet the customer's schedule, Pentastar reserves the right to base the guaranteed out date on the original quoted downtime, not the reduced downtime imposed by the customer schedule.