

BEYOND A FIXED BASED OPERATION (FBO)

A commitment to exceeding industry standards for both safety and service excellence is what makes Pentastar Aviation the most awarded aviation company in the world. Our FBO, or what is more commonly referred to as our Executive Terminal, is located at Oakland County International Airport in Waterford, Michigan. Servicing both regional and global travelers for over 50 years, we are the premier aviation provider creating ease of access into Southeast Michigan and the surrounding areas.



Customer Service Representatives (CSRs)

Whether it's assistance with on-ramp passenger boarding and deplaning, transportation, lodging, or reservations for restaurants or entertainment venues, personalized service by a knowledgeable CSR is provided for every customer.



Hangars

With approximately 130,000 sq. ft. of space, our 5 heated hangars can shelter aircraft as large as a G-650 or Global Express. Our largest hangar, encompassing a 45 ft. door height, is the only hangar at KPTK able to house a Boeing 737.



Fivestar Gourmet Catering

Preparing everything fresh daily, our full-service executive kitchen offers breakfast, lunch, and dinner for pilots, guests, and any size aircraft. With delivery to PTK, FNT, DTW, DET, and YIP, our chefs work in tandem with CSRs to ensure an extensive selection for nearly every taste and occasion. Plus, as an aircraft operator, we are knowledgeable of flight safety and food safety, which allows our catering team to ensure proper storage and meal preparation.



Additional Services

Flight planning, aircraft detailing, ramp-side vehicle valet (which includes vehicle washing), aircraft maintenance, and the only privately owned jet-bridge in the U.S. are just some of the services that have us constantly redefining what an FBO should be.



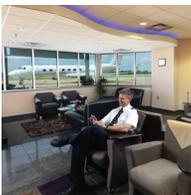
Amenities

The smallest of details are never overlooked when it comes to the amenities we offer our guests. We offer a broad range of complimentary snacks and beverages, personal care items, Wi-Fi, and also continually add additional items as we review feedback from our customer surveys.



Safety and Security

Our Line Service Technicians receive thorough training and certification through the National Air Transportation Association's (NATA) stringent Safety First Professional Line Service Training program. In addition, our robust Safety Management System (SMS) highlights our steadfast commitment to safety, ensuring secure ramp access and a safe environment for anyone who enters our facility.



Terminal

Luxurious pilot and passenger lounges and multimedia conference facilities encompass our 5,000 sq. ft. main terminal. Our 10,000 sq. ft. two-story Stargate terminal features a comfortable departure lounge, workstations, and convenient baggage carousel.



DCA Approved Gateway

Due to the proximity of the airport to the central business district of Washington D.C., the Transportation and Security Administration (TSA) has special requirements for non-commercial flights to this airport. As an authorized gateway FBO for access into Ronald Reagan Washington National Airport (DCA), Pentastar allows you the convenience and ease of flying directly into DCA.

Schedule your arrival!

PentastarAviation.com/FBO-Services

FBO@PentastarAviation.com | 800-662-9612 |



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